

# Microsoft CRM Hotfix Rollup

## Released November 30 2006

### INTRODUCTION

This article contains details about Update Rollup 1 for Microsoft Dynamics CRM 3.0. This article also describes the hotfixes and the updates that are included in Update Rollup 1 for Microsoft Dynamics CRM 3.0.

### MORE INFORMATION

#### Build numbers and file names

The build number of Update Rollup 1 for Microsoft Dynamics CRM 3.0 is 3.00.5300.1189 for the Microsoft Dynamics CRM 3.0 client for Microsoft Office Outlook and for the Microsoft Dynamics CRM 3.0 server. The file names for the update rollup packages are as follows:

- CRM3.0-KB922815-v3-Client-ENU.exe
- CRM3.0-KB922815-v3-Server-ENU.exe

#### Key issues that are fixed in this update rollup

Update Rollup 1 for Microsoft Dynamics CRM 3.0 contains fixes for the key issues that are described in the following Microsoft Knowledge Base articles:

[910242](#) You receive error messages when you try to send or promote an e-mail message in Microsoft CRM 3.0

[911316](#) Error message when you try to reply to an e-mail message in Microsoft Dynamics CRM: "An error has occurred"

[911520](#) E-mail activities are not automatically sent to the recipients when you distribute e-mail activities for a campaign in Microsoft Dynamics CRM

[912061](#) Some fields are not available as search criteria when you use Advanced Find in Microsoft Dynamics CRM 3.0

[912208](#) If you delete the contents of some of the address fields in a Microsoft Dynamics CRM sales order, the fields are not updated in Microsoft Dynamics GP

[913468](#) Error message when you try to start the Microsoft Dynamics CRM 3.0 client for Outlook: "An Error occurred loading Microsoft CRM functionality"

[913549](#) An update event does not trigger the callout function in Microsoft Dynamics CRM 3.0

[915343](#) Error message when you use Microsoft Dynamics CRM 3.0: "Buffer overrun detected!"

[915791](#) An appointment time may change when you synchronize Outlook with Microsoft Dynamics CRM 3.0

[916630](#) You can view a child entity that another user creates even if the Share relationship and the Reparent relationship are set to CascadeNone in Microsoft Dynamics CRM 3.0

[917109](#) No contacts are found if you use the Advanced Find function in Microsoft Dynamics CRM 3.0

[917277](#) You cannot view sent e-mail messages in Microsoft CRM 3.0

[920763](#) Some columns in a list view show incorrect data values if these columns have similar names in Microsoft Dynamics CRM 3.0

[921653](#) The Microsoft Dynamics CRM client for Outlook stops responding when you promote an e-mail message

#### Additional issues that are fixed in this update rollup

Update Rollup 1 for Microsoft Dynamics CRM 3.0 also contains fixes for the issues that are described in the following Microsoft Knowledge Base articles:

[909284](#) The allotment type from a contract template is not used when you create a contract in Microsoft CRM 3.0

[910767](#) Error message when you try to add a new contract line in a renewed contract in Microsoft Dynamics CRM: "Start date/end date or billing start date/billing end date is invalid"

[910836](#) The Save and Cancel buttons may be missing and sections of the entities form may be inaccessible when you bulk-edit entities records in Microsoft Dynamics CRM 3.0

[911022](#) You cannot restrict users from printing data in Microsoft CRM 3.0 or from exporting data from Microsoft CRM 3.0 to Microsoft Excel

[911318](#) Error message when you try to export data to Microsoft Excel from Microsoft Dynamics CRM: "Problems during load"

[911320](#) Error message when you schedule an all-day event for the last Sunday in October in Microsoft CRM 3.0: "Invalid Argument"

[911321](#) The "Leads" dialog box does not show the closed leads that were opened last week or that were opened this week in Microsoft Dynamics CRM 3.0

[911322](#) When you click to select "Opportunities Closing Next Month" in the Opportunities dialog box, the dialog box shows opportunities that have already been closed in Microsoft Dynamics CRM 3.0

[911986](#) The Subject line of an e-mail activity may contain "&", "<", ">", or """ in Microsoft Dynamics CRM 3.0

[912153](#) When you create a follow-up campaign response activity or a follow-up service activity in Microsoft Dynamics CRM, the Customer field is not automatically populated with the originating account name

[912210](#) System performance decreases regardless of the file size of the dataset in Microsoft Dynamics CRM 3.0

[912252](#) Error message when you try to delete a contact in Microsoft Dynamics CRM: "An error has occurred in the script on this page"

[912324](#) Error message when you try to create an e-mail message from a template programmatically in Microsoft Dynamics CRM 3.0: "Invalid Xml entity name"

[912815](#) Filter criteria in the Owner field in a custom view are replaced by "Enter a value" after you upgrade from Microsoft CRM 1.2 to Microsoft Dynamics CRM 3.0

[913179](#) The PreUpdate callout event does not run after you make a change to an appointment in Microsoft Dynamics CRM

[913418](#) An export of marketing list members is not filtered by the current marketing list when you use the "Export to an Excel worksheet" feature in Microsoft Dynamics CRM 3.0

[913431](#) Error message when you try to receive customized error messages in the Microsoft Dynamics CRM laptop client for Microsoft Office Outlook: "Exception of type System.Web.HttpUnhandledException was thrown"

[913462](#) An entities grid is populated slower than you expect when you move to a custom entity in Microsoft Dynamics CRM 3.0

[913465](#) Error message when you try to create an order from a quote in Microsoft Dynamics CRM 3.0: "The Microsoft CRM Server is unavailable"

[913541](#) Microsoft Dynamics CRM does not reflect Australian daylight saving time changes for the year 2006

[913645](#) The "Parent Account" and "Parent Customer" fields are unavailable when you try to bulk edit many Contact records or many Account records in Microsoft Dynamics CRM 3.0

[913802](#) Error message in Microsoft Dynamics CRM 3.0: "SQL Server timeout expired"

[913954](#) Custom fields prevent activities from being closed when you upgrade from Microsoft CRM 1.2 to Microsoft Dynamics CRM 3.0

[914142](#) You do not receive a warning message when you close opportunities that have associated active or draft quotes in Microsoft Dynamics CRM

[914147](#) The default value of the Direction property is set to Outgoing in the Fax dialog box after you change it to Incoming in Microsoft Dynamics CRM

[914160](#) Error message when you try to merge accounts, contacts, or leads in Microsoft Dynamics CRM 3.0: "The logged-on user does not have the appropriate security permissions to view these records or perform the specific action"

[914644](#) Error message when you try to view the activities for an account in Microsoft Dynamics CRM 3.0: "A SQL Server error occurred"

[914799](#) Error message if you open an appointment in Microsoft Dynamics CRM 3.0: "This lookup can only display one item. Lookup ID = organizer"

[915024](#) Error message when you run a report in the French version of Microsoft Dynamics CRM 3.0: "The conversion of a char data type to a datetime data type resulted in an out-of-range datetime value"

[915046](#) The "DynamicEntity XML" code that you create by using the Opportunity form differs from the "DynamicEntity XML" code that you create by using the "Marketing List" form in Microsoft Dynamics CRM 3.0

[915409](#) Error message when you try to open a custom help page in Microsoft CRM 3.0: "Instructions for customizing Help for a custom Entity can be found here"

[915412](#) When you try to run a report from an entities form in Microsoft Dynamics CRM 3.0, the report does not run

[915413](#) An e-mail address is unresolved in the From field on the e-mail activity detail form in Microsoft Dynamics CRM 3.0

[915445](#) You cannot cancel the save of an activity form by using a custom action in the OnSave event in Microsoft Dynamics CRM 3.0

[915487](#) Error message when you try to merge records in Microsoft CRM 3.0: "The logged-on user does not have sufficient privileges to perform the requested action"

[915488](#) Error messages when you try to delete a product from a revised quote in Microsoft CRM 3.0: "An error has occurred in the script on this page" and "The record that you are requesting is currently unavailable"

[915757](#) The owner of the activity does not change to your user account when you accept an activity from a queue in Microsoft Dynamics CRM 3.0

[915784](#) Totals in a quote do not print correctly when you use the Quote.dot template in the Microsoft Dynamics CRM client for Outlook

[915799](#) Error message when you use the Copy Database Wizard in SQL Server 2005 to migrate the Microsoft Dynamics CRM 3.0 MSCRM database from SQL Server 2000: "Setting Source Connection (Error)"

[915839](#) Contracts are not shown in the contracts-associated view for the billing account or contact in Microsoft CRM 3.0

[915916](#) The duration value may be incorrect when you create an appointment activity record in Microsoft Dynamics CRM 3.0

[916146](#) The Polish special "S" character is not typed when you press ALT GR+S in the Polish version of Microsoft Dynamics CRM 3.0

[916150](#) Some rules to which you do not have access may be available in an entities form in Microsoft Dynamics CRM 3.0

[916194](#) When you attach a new note or file to an entity in Microsoft Dynamics CRM 3.0, the notes grid does not update to show the new note or file

[916210](#) Error message when you use the Microsoft CRM client for Microsoft Office Outlook to print a quote that contains only write-in products: "An error has occurred. For more information, contact your system administrator. Error code: -2146822366"

[916629](#) Error message when you run a report in the Danish version of Microsoft Dynamics CRM 3.0: "An Unexpected error occurred in Report Processing (rsInternalError)"

[916637](#) Error message in Microsoft Dynamics CRM 3.0 when you perform an advanced find on properties and criteria that contain special characters: "An error has occurred. For more information, contact your system administrator. Error code: Not available"

[916770](#) You cannot export customizations for a custom entity in the Turkish version of Microsoft Dynamics CRM 3.0

[917010](#) Error messages when you try to save or to close an appointment in Microsoft CRM 3.0: "An error has occurred" and "General failure in scheduling engine"

[917098](#) You cannot rename a campaign entity or the entity attributes in Microsoft Dynamics CRM 3.0

[917324](#) The due time is changed to 12:00 AM when you save a new follow-up task activity in the Form Assistant in Microsoft Dynamics CRM 3.0

[917536](#) The first item in a queue is removed after you click "Refresh Grid" in Microsoft Dynamics CRM 3.0

[917545](#) Error message when you try to view the service calendar in Microsoft Dynamics CRM 3.0: "An unhandled exception was generated during the execution of the current web request"

[917602](#) You cannot view a sales account, a lead, or an opportunity that is owned by another user in the Turkish version of Microsoft Dynamics CRM 3.0

[917674](#) The Mappings button is missing in the Relationship dialog box in the Turkish version of Microsoft Dynamics CRM 3.0

[917822](#) An activity that has a due date in the past may be found when you search for upcoming activities in Microsoft Dynamics CRM 3.0

[917913](#) The "Delete" button is missing when you open the queues area of the Microsoft Dynamics CRM client for Outlook

[918097](#) Some of the values in the "Created On" property list may be duplicated when you use the Advanced Find feature in Microsoft CRM 3.0 to find an account

[918108](#) Error message when you try to go offline on a laptop client computer that is running Microsoft Dynamics CRM 3.0: "Failed move data for entity"

[918115](#) Error message when you try to import a customization file in Microsoft Dynamics CRM 3.0: "The selected customization file does not conform to the required customization file schema"

[918291](#) When you export selected customizations in Microsoft Dynamics CRM 3.0, the customizations are not saved

[918294](#) Some letters of the Hungarian alphabet do not appear on the alphabet bar in the Hungarian version of Microsoft Dynamics CRM 3.0

[918460](#) Error message when you try to merge two accounts or two contacts in Microsoft Dynamics CRM 3.0: "There is a problem communicating with the Microsoft CRM server"

[918465](#) You receive an error message when you try to merge accounts or contacts in Microsoft CRM 3.0

[918477](#) The SetFocus function does not appear to work as expected in Microsoft CRM

[918977](#) Error message when you try to import an entity in the Turkish version of Microsoft Dynamics CRM 3.0: "Reason for failure is not all instances of entity name are the same"

[919358](#) The alphabet bar shows two incorrect letters in the Dutch version of Microsoft Dynamics CRM 3.0

[919429](#) Error message when you try to search for queue items in Microsoft Dynamics CRM 3.0 by using the Advanced Find feature: "The Primary Key is expected when Distinct is set to true"

[919534](#) Microsoft Outlook forms are displayed instead of the expected Microsoft Dynamics CRM 3.0 Web forms in the Microsoft Dynamics CRM 3.0 client for Outlook

[920758](#) The days appear in the incorrect positions on the day label in the Turkish version of Microsoft Dynamics CRM 3.0

[921654](#) A synchronization time value that is set in the Web client of Microsoft Dynamics CRM 3.0 overwrites a synchronization time value that is set in the Microsoft Dynamics CRM 3.0 client for Office Outlook

[921890](#) Error message when you use the Advanced Find feature to look up Quick Campaign Items in Microsoft Dynamics CRM 3.0: "The root element is missing"